

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2017

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 09/05/17 through 09/30/17

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24985	A	09/05/17 08:17:00	09/06/17 08:00:00	09/06/17	Pot Holes Closed	Brown, Shirley Wilder, Antoinette	Virilia Rd Links Drive Apt 11-B Canton 39046	District 4	Medium Priority
		Dur (hrs/days)	24	1			She hit a pothole on Virilia Road on 9/4/17 right before Movie Town near Priestly Chapel Church. Pothole needs repair.		
24986	A	09/05/17 08:46:00	09/07/17 08:28:00	09/06/17	Limb Pickup Closed	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
		Dur (hrs/days)	48	2			Limbs pick up		
24987	A	09/05/17 08:47:00	09/07/17 08:29:00	09/06/17	Limb Pickup Closed	Brown, Shirley Jones, Larry	Livingston Dr Livingston Dr		Medium Priority
		Dur (hrs/days)	48	2			Limbs pick up		
24988	A	09/05/17 08:49:00	09/06/17 15:14:00	09/06/17	Limb Pickup Closed	Brown, Shirley Ferguson, Derrick	Normandy Cir Normandy Cir	District 3	Medium Priority
		Dur (hrs/days)	24	1			Limbs pick up		
24989	A	09/05/17 08:50:00	09/07/17 15:17:00	09/06/17	Limb Pickup Closed	Brown, Shirley Coffee, Terry	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
		Dur (hrs/days)	48	2			Limbs pick up		
24990	A	09/05/17 11:29:00	09/07/17 06:53:00	09/06/17	Limb Pickup Closed	Brown, Shirley Richardson, Teresa	Farmers Row Farmers Row	District 3	Medium Priority
		Dur (hrs/days)	48	2			Limbs pick up		
24991	A	09/05/17 12:18:00	09/06/17 15:15:00	09/06/17	Limb Pickup Closed	Brown, Shirley Case, Bob	Castle Ridge Cv Castle Ridge Cove Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	24	1			Needs limb pickup		
24992	A	09/05/17 12:35:00	09/06/17 15:14:00	09/06/17	Limb Pickup Closed	Brown, Shirley Erickson, Crystal	Dover Ln Dover Lane	District 3	Medium Priority
		Dur (hrs/days)	24	1			Limb pickup		
24993	A	09/05/17 13:39:00	09/06/17 07:02:00	09/06/17	Limb Pickup Closed	Brown, Shirley Thomas	Channel Cir Channing Cir	District 1	Medium Priority
		Dur (hrs/days)	24	1			Limbs pick up at this address in Harvey Crossing		
24995	A	09/05/17 13:56:00	09/07/17 06:53:00	09/06/17	Limb Pickup Closed	Brown, Shirley Ellis, Valerie	Farmers Row 209 Farmers Row	District 3	Medium Priority
		Dur (hrs/days)	48	2			Need limb pickup		

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24996	A	09/05/17 13:58:00	09/07/17 06:54:00	09/06/17 1	Limb Pickup Closed	Brown, Shirley Diamond, Pat	W Sowell Rd 276 West Sowell	District 1	Medium Priority
		Dur (hrs/days)	48	2	Need limb pickup				
24997	A	09/05/17 14:22:00	09/06/17 15:13:00	09/06/17 1	Limb Pickup Closed	Brown, Shirley Anderson, Craig	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
24998	A	09/06/17 07:09:00	09/07/17 08:28:00	09/07/17 1	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Hunters Row Hunters Row Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	24	1	Has limb pickup				
25001	A	09/06/17 09:08:00	09/07/17 15:20:00	09/07/17 1	Pot Holes Closed	Brown, Shirley Payne, Bill	Caroline Blvd Caroline Blvd	District 4	Medium Priority
		Dur (hrs/days)	24	1	0/Pot holes on this road by the Golf Court				
25003	A	09/06/17 14:11:00	09/07/17 15:16:00	09/07/17 1	Limb Pickup Closed	Brown, Shirley Ware, Nelson	Weldon Dr Weldon Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
25005	A	09/06/17 14:27:00	09/07/17 15:18:00	09/07/17 1	Limb Pickup Closed	Brown, Shirley Bradberry, Rose	Twin Cedars Ln Twin Cedars Ln Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	24	1	Needs limb pickup				
25006	A	09/06/17 15:29:00	09/08/17 08:20:00	09/07/17 1	Gravel Closed	Brown, Shirley Ross, Kimberly	Bracey Rd Bracey Rd	District 4	Medium Priority
		Dur (hrs/days)	48	2	Needs gravel.				
25007	A	09/06/17 15:30:00	09/08/17 08:34:00	09/07/17 1	Gravel Closed	Brown, Shirley Ross, Kimberly	Williams Rd Bracey Rd Canton 39046	District 5	Medium Priority
		Dur (hrs/days)	48	2	Needs gravel.				
25008	A	09/07/17 08:11:00	09/07/17 15:23:00	09/08/17 1	Pot Holes Closed	Brown, Shirley Stamps, Grant	Belle Terre Dr 106 Belle Terre Dr	District 3	Medium Priority
		Dur (hrs/days)	0	0	Need potholes patched				
25009	A	09/07/17 08:15:00	09/07/17 15:19:00	09/08/17 1	Pot Holes Closed	Brown, Shirley Grant, Stamps	Chartres Dr 109 Chartres Dr	District 3	Medium Priority
		Dur (hrs/days)	0	0	Need potholes patched				

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25010	A	09/07/17 09:44:00	09/12/17 10:26:00	09/08/17	Limb Pickup Closed	Brown, Shirley Thrasher, Carolyn	Livingston Vernon Rd Livingston Vernon Rd	District 4	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				
25011	A	09/07/17 10:20:00	09/07/17 11:00:00	09/08/17	Pot Holes Closed	Brown, Shirley Stamps, Grant	Belle Terre Dr Belle Terre Drive Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	0	0	Pothole needs repair between 106 and 108 Belle Terre Drive				
25012	A	09/07/17 10:21:00	09/07/17 15:16:00	09/08/17	Pot Holes Closed	Brown, Shirley Stamps, Grant	Chartres Dr Chartres Drive Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	0	0	Pothole needs repairing in front of 109 Chartres Drive				
25014	A	09/07/17 12:57:00	09/08/17 15:39:00	09/08/17	Limb Pickup Closed	Brown, Shirley Francis, Barbara	Wayne Dr Wayne Drive Canton 39046	District 5	Medium Priority
		Dur (hrs/days)	24	1	Needs limb pickup				
25015	A	09/07/17 13:30:00	09/12/17 10:22:00	09/08/17	Limb Pickup Closed	Brown, Shirley Joanne, Robertson	Moss Ln Moss Ln	District 1	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up				
25016	A	09/07/17 13:34:00	09/08/17 15:39:00	09/08/17	Limb Pickup Closed	Brown, Shirley Gibson, Keeayn	Harvey Cir Harvey Cir	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
25017	A	09/07/17 14:46:00	09/12/17 10:22:00	09/08/17	Limb Pickup Closed	Brown, Shirley Singleton, Carolyn	St Charles Ave St Charles Ave	District 4	Medium Priority
		Dur (hrs/days)	120	5	Limbs pick up at this address in Magnolia Heights Sudv				
25018	A	09/07/17 14:48:00	09/08/17 15:38:00	09/08/17	Limb Pickup Closed	Brown, Shirley Clark, Joanne	Patrick Rd Patrick Rd	District 4	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
25019	A	09/08/17 07:25:00	09/08/17 15:46:00	09/09/17	Limb Pickup Closed	Brown, Shirley Wright, Perryman	Sunset Cir Sunset Circle Madison 39110	District 1	Medium Priority
		Dur (hrs/days)	0	0	Needs limb pickup.				
25020	A	09/08/17 09:18:00	09/08/17 15:44:00	09/09/17	Limb Pickup Closed	Brown, Shirley Wright, Perryman	Sunset Cir Sunset Circle Madison 39110	District 1	Medium Priority
		Dur (hrs/days)	0	0	Needs limb pickup				

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25022 A	09/08/17 09:23:00	09/26/17 08:04:00	09/09/17	Limb Cutting Closed	Brown, Shirley Reed, Keith	Horton Rd Horton Rd Flora 39071	District 3	Medium Priority
	Dur (hrs/days)	432	18	Said limbs need cutting back on road; limbs hitting cars, schoolbuses.				
25024 A	09/08/17 14:22:00	09/26/17 08:09:00	09/09/17	Mowing Closed	Brown, Shirley Allen, Louella	Pisgah Bottom Rd Pisgah Bottom Road	District 5	Medium Priority
	Dur (hrs/days)	432	18	Road needs mowing.				
25026 A	09/11/17 11:15:00	09/13/17 15:44:00	09/12/17	Limb Pickup Closed	Brown, Shirley John	Katherine Pointe Dr Katherine Pointe Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Lake Caroline				
25027 A	09/11/17 11:18:00	09/15/17 07:09:00	09/12/17	Trash Related Closed	Brown, Shirley Bradley, Joyce	Brown Dr Brown Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Boards, ply wood pick up				
25028 A	09/11/17 11:20:00	09/15/17 06:58:00	09/12/17	Limb Pickup Closed	Brown, Shirley Brooks, Louise	Hwy 22 Hwy 22	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up at this address in Flora				
25029 A	09/11/17 11:21:00	09/14/17 07:04:00	09/12/17	Limb Pickup Closed	Brown, Shirley Potesky, Sam	Huber St Huber St		Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up at this address in Still House Creek				
25030 A	09/11/17 11:23:00	09/19/17 07:00:00	09/12/17	Limb Pickup Closed	Brown, Shirley Carpenter, Katina	Brookville Rd Brookville Rd	District 4	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
25031 A	09/11/17 11:24:00	09/12/17 10:25:00	09/12/17	Limb Pickup Closed	Brown, Shirley Weathersby, Johnny	Compress St Compress St	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address in Magnolia Heights				
25032 A	09/11/17 11:26:00	09/12/17 10:25:00	09/12/17	Limb Pickup Closed	Brown, Shirley Thompson	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up on this street in Magnolia Heights				
25033 A	09/11/17 11:33:00	09/13/17 15:44:00	09/12/17	Limb Pickup Closed	Brown, Shirley Montgomery, Grant	Lakeshire Cr Lakeshire Cir	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Panther Creek [Code Needed]				

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25034 A	09/11/17 11:39:00	09/13/17 15:43:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Grant	Lakeshire Cr Lakeshire Cir	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Panther Creek				
25035 A	09/11/17 11:42:00	09/14/17 07:05:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Jones, Larry	Livingston Dr Livingston Dr		Medium Priority
	Dur (hrs/days)	72	3	limbs pick up				
25036 A	09/11/17 12:05:00	09/13/17 15:46:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Fortenberry, Larry	Northshore Pointe Northshore Pointe	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
25037 A	09/11/17 12:08:00	09/26/17 08:10:00	09/12/17 1	Mowing Closed	Brown, Shirley Unknown	Beaverdam Rd Beaverdam Rd	District 5	Medium Priority
	Dur (hrs/days)	360	15	Road needs mowing				
25039 A	09/11/17 15:28:00	09/14/17 07:09:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Quertermous, Susan	Fawn Cv Fawn Cv	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
25040 A	09/11/17 15:44:00	09/14/17 07:09:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
25041 A	09/11/17 15:47:00	09/15/17 06:58:00	09/12/17 1	Limb Pickup Closed	Brown, Shirley Brown, Chris	Stump Bridge Rd Stump Bridge	District 5	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up on the corner of Stumpbridge and Riley Williams				
25042 A	09/12/17 07:00:00	09/14/17 07:04:00	09/13/17 1	Limb Pickup Closed	Brown, Shirley Carson, Dee	Madison St Madison St	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Magnolia Heights				
25044 A	09/12/17 15:26:00	09/26/17 08:10:00	09/13/17 1	Mowing Closed	Brown, Shirley Smoother, Dorothy	Hardy Rd Hardy Rd	District 3	Medium Priority
	Dur (hrs/days)	336	14	Road needs mowing bad, can't see on coming traffic due to high grass				
25045 A	09/13/17 08:58:00	09/15/17 06:57:00	09/14/17 1	Limb Pickup Closed	Brown, Shirley Stewart, Kelly	Charleston Ln Charleston Ln	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up at this address in Lake Caroline				

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25046 A	09/13/17 13:01:00	09/19/17 06:56:00	09/14/17	Limb Pickup Closed	Brown, Shirley Jones, Albert	Brookville Rd Brookville Rd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Needs limb and debris pickup				
25047 A	09/13/17 13:14:00	09/14/17 07:02:00	09/14/17	Limb Pickup Closed	Brown, Shirley Frey, Fred	Fawn Cv Fawn Cv	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address in Deerfield Sudv				
25051 A	09/14/17 10:11:00	09/19/17 07:16:00	09/15/17	Trash Related Closed	Brown, Shirley Hughes, Rashad	Summerlin Rd Summerlin Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Old toilets, entertainment center, etc needs picking up				
25054 A	09/14/17 11:20:00	09/19/17 07:09:00	09/15/17	Pot Holes Closed	Brown, Shirley Pace, Sherry	Catlett Rd Catlett Rd	District 3	Medium Priority
	Dur (hrs/days)	120	5	Bad pot holes all up and down this road, also their's and terrible spot right before the three way stop sign at Catlett Rd and Stout Rd				
25055 A	09/14/17 11:26:00	09/18/17 07:02:00	09/15/17	Limb Pickup Closed	Brown, Shirley Vanielle	Devlin Springs Dr Devlin Springs Rd	District 1	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
25056 A	09/14/17 14:49:00	09/19/17 07:08:00	09/15/17	Pot Holes Closed	Brown, Shirley Grogan, Jennie	Allard Rd Allard Rd	District 3	Medium Priority
	Dur (hrs/days)	120	5	Bad pot holes on Allard Rd and also Woodlea Rd, caller stated that the roads are in bad condition				
25060 A	09/15/17 10:04:00	09/19/17 07:08:00	09/16/17	Pot Holes Closed	Brown, Shirley Shanks, Bill	Katherine Dr Katherine Dr	District 3	Medium Priority
	Dur (hrs/days)	96	4	Pot holes on this road in Lake Caroline				
25062 A	09/15/17 10:11:00	09/25/17 14:36:00	09/16/17	Gravel Closed	Brown, Shirley Walker, Chris	Mullinville Rd Mullinville Rd	District 5	Medium Priority
	Dur (hrs/days)	240	10	Roads needs gravel, and grading [Mullinville Rd, Rocky Hill Rd, Hines Rd] due to the rain				
25066 A	09/18/17 07:04:00	09/19/17 15:44:00	09/19/17	Limb Pickup Closed	Brown, Shirley Rockinham, Barbara	Southwood Dr Southwood Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
25068 A	09/18/17 08:59:00	09/19/17 15:44:00	09/19/17	Limb Pickup Closed	Brown, Shirley Dubose, Becky	Clarkdell Rd Clarkdell Rd	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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25069	A	09/18/17 11:14:00	09/19/17 15:44:00	09/19/17	Limb Pickup Closed	Brown, Shirley Plummer, Floyd	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
25070	A	09/18/17 11:17:00	09/19/17 16:03:00	09/19/17	Limb Pickup Closed	Brown, Shirley Chris, Elizabeth	Moss Ln Moss Ln	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
25071	A	09/18/17 11:18:00	09/26/17 08:06:00	09/19/17	Limb Pickup Closed	Brown, Shirley Marsha, Tasma	Lakeview Ct Lakeview Ct	District 3	Medium Priority
		Dur (hrs/days)	192	8	Limbs pick up at these addresses in Lake Lorman				
25073	A	09/18/17 13:50:00	09/19/17 15:44:00	09/19/17	Limb Pickup Closed	Brown, Shirley Shalmi, Allen	Audubon Woods Audubon Woods Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	24	1	Needs limb pickup				
25074	A	09/18/17 13:52:00	09/19/17 15:43:00	09/19/17	Limb Pickup Closed	Brown, Shirley Piazza, Robert	Dover Ln Dover Ln Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	24	1	Needs limb pickup				
25075	A	09/18/17 15:03:00	09/19/17 07:15:00	09/19/17	Trash Related Closed	Brown, Shirley Bennett, Kelvin	Calhoun Pkwy Calhoun Pkwy	District 4	Medium Priority
		Dur (hrs/days)	24	1	Two TV's thrown out on the side of road on the county right away				
25077	A	09/19/17 10:16:00	09/21/17 07:07:00	09/20/17	Pot Holes Closed	Brown, Shirley Jones	Ramage Rd Ramage Rd	District 4	Medium Priority
		Dur (hrs/days)	48	2	Pot holes, and ditches needs cleaning out				
25080	A	09/19/17 15:29:00	09/20/17 07:08:00	09/20/17	Pot Holes Closed	Brown, Shirley Caller	Virililia Rd Virililia Rd	District 4	Medium Priority
		Dur (hrs/days)	24	1	Potholes need repair.				
25082	A	09/19/17 16:04:00	09/21/17 07:09:00	09/20/17	Pot Holes Closed	Brown, Shirley Johnson	Steen Rd 811 Old Hwy 16	District 5	Medium Priority
		Dur (hrs/days)	48	2	This is a pot on Steen rd close to stop sign on the Hwy 43 end				
25087	A	09/20/17 10:20:00	09/26/17 07:06:00	09/21/17	Culvert Repair Closed	Brown, Shirley Unknown	Saddlebrook Cv Saddlebrook Cove	District 2	Medium Priority
		Dur (hrs/days)	144	6	See Attachment.				

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25096	A	09/21/17 10:59:00	09/26/17 08:14:00	09/22/17) 5	Pot Holes Closed Bad pot holes	Brown, Shirley Natasha	Williams Rd Williams Rd	District 5	Medium Priority
25100	A	09/21/17 15:53:00	09/26/17 08:42:00	09/22/17) 5	Road Shoulder Closed On Cedar Hill Road, at the intersection of Hwy 22, a hole has formed. Dirt needs to be added to shoulder.	Brown, Shirley Engineering Dept	Cedar Hill Rd Cedar Hill Road	District 3	Medium Priority
25107	A	09/25/17 11:13:00	09/26/17 08:26:00	09/26/17) 1	Signage Installation Closed Street sign missing	Brown, Shirley Saik, Debbie	Shady Ln Shady Ln	District 5	Medium Priority

73 Closed - Requests Closed on or prior to Target Date

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Total Requests:		73							